



		<b>Administrative Policy</b>	<b>7201</b>
		<b>Effective</b> <b>April 1, 2018</b>	<b>Expires</b> <b>March 31, 2019</b>
Policy:	<b>Purpose Statement</b>	Approval: Medical Director <b>Reza Vaezazizi, MD</b>	Signed 
Applies To:	<b>PSP, EMT, AEMT, PM, MICN, BHP, EMS System</b>	Approval: REMSA Director <b>Bruce Barton</b>	Signed 

**PURPOSE**

The purpose of this policy is to introduce the County of Riverside EMS Agency (REMSA) Performance Standards.

**AUTHORITY**

[California Health and Safety Code - Division 2.5: Emergency Medical Services \[1797. - 1799.207.\]](#)

[California Code of Regulations, Title 22. Social Security, Division 9. Prehospital Emergency Medical Services](#)

**Performance Standards Purpose Statement**

All patients with emergency medical needs have the fundamental right to high quality care. EMS professionals functioning as part of the Riverside County EMS System must consistently demonstrate that they possess the knowledge, skills and abilities to deliver high quality patient care. The degree of proficiency demonstrated by EMS professionals utilizing Basic and Advanced Life Support (BLS and ALS) Skills to render emergency medical care greatly affects the efficacy of treatment modalities prescribed by the REMSA Treatment Protocols. The REMSA Performance Standards establish the standard of care for specific skill applications to be followed by the First Responder (FR), Emergency Medical Technician (EMT), Advanced Emergency Medical Technician (AEMT), and Paramedic (PM) within the context of established treatment protocols and an overall patient management plan.

These standards have been developed with reference to the National EMS Education Standards and Instructor Guidelines, 2010 American Heart Association Guidelines for Cardiopulmonary Resuscitation and Emergency Cardiovascular Care, Prehospital Trauma Life Support 7th Edition, and persuasive studies and medical literature. The resulting standards reflect contemporary evidence-based practice to describe performance criteria for the application of BLS and ALS skills as prescribed by REMSA treatment protocols. They are designed to be used as performance benchmarks by Riverside County EMS provider agencies to standardize system-wide individual skills competency and ensure quality patient care.

These standards are employed by provider agency quality improvement coordinators, Field Training Officers, educators and other performance evaluation personnel to educate and objectively validate skills performance. These standards apply to both field performance and controlled educational settings (e.g. skills days). They are designed to be used in conjunction with prospective, concurrent and retrospective elements of the countywide and provider agency Quality Improvement Programs (QIP).

During use in controlled educational settings, it is understood that no skill simulation can fully capture the reality of the “field,” or the infinite variety of possible patient presentations. The intent of the skills standards is to distill universal aspects of optimal patient care into a quantifiable matrix. Realistically, patients suffering illness or injury may be experiencing pathological processes that cannot be halted or reversed despite the best efforts of medical professionals; therefore some patient outcomes may not meet the Terminal Performance Objectives or Critical Success Targets. However, attaining these objectives/targets remains the goal of EMS care.